



## Network Services

*With technology changing at an extraordinary pace, doesn't it make sense to work with a company that is on the leading edge of today's technology?*

Hanson Information Systems provides network consulting services for systems design, technology implementation, vendor selection, custom solution development, and systems management. We have a team of experienced engineers and technicians with areas of expertise ranging from LAN/WAN design, to network security, to business process development and technology implementation.

### Our Process

- Installing a new network or modifying an existing one is a major step--something you don't want to rush. You want to get exactly what you need to suit your organization and the processes you perform. At Hanson, we devote our energy to making sure your network fits your organization.

### We Listen

- We focus on your organization, and the processes you perform. In order for a network to be compatible with your environment, we need to understand how your organization operates.

### We Design Your Network

- Whether you are working from an existing network or starting out new, Hanson Information Systems will work with you to design a custom network that fits your business needs for today and tomorrow. Properly designing a network involves much more than a simple site walkthrough. Our networking professionals design based on client size, application usage, storage requirements and security, to name a few key elements. Spending the time to design upfront eliminates costly reworks in the years ahead.

### We Implement

- Network Installation – – From the network

server to the desktop client, whether LAN, WAN or remote locations, Hanson's networking professionals will deliver, install and configure your infrastructure, equipment and back-office applications. We use only industry recognized quality components, and our extensive experience ensures a professional, highly reliable and easily managed network throughout your organization.

### We Support

- Once your network is installed, support and maintenance are critical to ensure faultless operations. Hanson Information Systems provides organizations with support and maintenance services to meet your organizations needs and budget. Hanson Information Systems has experience maintaining all aspects of a network. We maintain servers, routers, switches, hubs, desktop computers, laptop computers and a large number of network-based and stand-alone applications. Phone and on-site support is available up to 24 hours a day, 7-day a week.
- **Remote Support** - Using remote access tools, e-mail, and telephone support, we can provide a certain level of support to our clients without the expense of an on-site visit. Although not all issues can be resolved remotely, it does provide a viable alternative for a faster, lower cost solution to many problems.
- **Service Contracts** - Using service contracts, Hanson Information Systems provides continuing support to our clients. Contract clients enjoy regular scheduled visits, reduced rates, and reduced response times to service and emergency calls. Regular visits allow our technicians to detect and correct problems before they can become problems.

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